

Online Payment Options Available!!!

The Village of North Freedom switched online payment vendors and, regrettably, they will no longer be using Payment Service Network but instead **AllPaid!** (<https://allpaid.com>) AllPaid provides payment options that you can do online using your Credit/Debit Card or E-Check 24/7! AllPaid also offers a 24/7 Call Center payment option! **Please Note:** If you use the Call Center payment option provided by AllPaid's Customer Service Team at 1-888-604-7888, your payment will also have an additional **\$2.50** added to each fee amount for use of operator assistance.

Unfortunately, this does mean that if you had set up an automatic (recurring) payment on your own through Payment Service Network, **you** will need to cancel your auto-payments in Payment Service Network and then create a new account and auto-pay option through the AllPaid system. An option for recurring payments will show up on the AllPaid payment confirmation page, only **after** the first payment has been made. Auto-pays are only available for your utility bill. If more assistance is needed with recurring payments, please contact the Village Office.

Any auto (recurring) payment that was set up through the Village Office for Payment Service Network **has already been canceled**. The Village Office can no longer set up recurring payments for residents through the online AllPaid system **but**, the Village Office can set up only ACH payments (i.e. payments going through your bank account – **not** your credit/debit card) **at no additional cost**. If interested, please contact the Village Office.

Use these direct links for making online payments – or – go to <https://villageofnorthfreedom.org> and click on the "Make Payments" button on the home page:

Utility Payments: <https://www.govpaynow.com/gps/user/cyg/plc/a005af> - Please Note: You *WILL* need your utility account number (000-####-00) in order to make a payment. This can be found anywhere on your monthly utility bill. If additional assistance is needed finding your account number, please contact the Village Office.

Tax Payments: <https://www.govpaynow.com/gps/user/cyg/plc/a005ay> - During "tax time" please contact the Village Office after your payment is made so the Clerk/Treasurer can generate a receipt through ALRS for your and the Office's records.

You are still able pay the Village of North Freedom Office directly with Cash, Check, or any other verified funds option (Cashier's Check, Money Order); this is just another available option for residents who like to conduct electronic payments. 😊

FEES ASSOCIATED TO USING ALLPAID

Utility and Property Tax Payments paid by Credit/Debit card will have a **2.95%** convenience fee assessed to the total payment – *Minimum fee of \$1.00*. Utility and Tax payments can be made anytime – in person, online, over the phone with the AllPaid Call Center or Village Office. Miscellaneous Payments (Village Community Center or Park Rentals, Dog Licenses, Building Permits, Boat Launch Fees, Etc.) done by Credit/Debit card will have a **4.00%** convenience fee assessed to the total payment – *Minimum fee of \$1.00*. These types of payments are **only** accepted on site in the Village Office or over the phone with the Village Office. The Village will also accept E-Check type payments through AllPaid. E-Check payments go through your bank account. You will need to provide your routing number, account number, and account type (Checking or Savings). All payments done by E-Check through AllPaid will incur a **\$1.95** convenience fee to the total payment.

If you have any questions, please contact the Village Office at the contact information below. Thank you!

Village of North Freedom Office of the Clerk/Treasurer, Nicki Breunig

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