

# Village Office Hours

The Village of North Freedom Village Board is considering revising the hours that the Village Office would be open to the public. We would like to hear from you about this possibility! Current hours are Monday - Friday 8:00 A.M. to 3:30 P.M. - closed daily 12:00 P.M. to 12:30 P.M. for the lunch hour. These hours average approximately 3.5 persons a day with Mondays and mornings being the busiest.

The *proposed hours* would be Monday - Thursday 7:00 A.M. to 4:00 P.M. & Friday 8:00 A.M. to 12:00 P.M. - closing only when needed for Village related business.

Please note the following options would remain available to residents when the Village Office is not open:

- 24/7 online bill payment options
- Secure drop box located at the Community Center to put payments/documents in 24/7
- Auto-Pay through the Village ACH Program
- Electronically delivered utility bills (to a valid email)
- The Village Office phone is a cell phone that can receive phone calls & text messages
- Online calendars with the Community Center and Park Shelter booking availability
- Online reservation forms for the Community Center & Park Shelter

A spreadsheet of what other municipalities offer for open office hours can be found here: [https://drive.google.com/file/d/1Fo12yk\\_Vvw-bi0sCfgMAAT8XusMoo0KE/view?usp=sharing](https://drive.google.com/file/d/1Fo12yk_Vvw-bi0sCfgMAAT8XusMoo0KE/view?usp=sharing)

Please contact the Village Office with any thoughts you may have. Answers are collected anonymously.

We appreciate your help!

*\*This form will close on August 1, 2023 - 8:00 A.M.\**

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\* Indicates required question

1. The current office hours are Monday - Friday 8:00 A.M. to 3:30 P.M. - closed daily 12:00 P.M. to 12:30 P.M. - what is your opinion on that? Tell us how the current office hours do or do not meet your needs. \*

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2. What is your opinion of the proposed office hours of Monday - Thursday 7:00 A.M. to 4:00 P.M. & Fridays 8:00 A.M. to 12:00 P.M.? Tell us how the proposed office hours do or do not meet your needs. \*

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3. What are hours that, in your opinion, would work best for the community? \*

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